Scribe-X CLINICAL INTELLIGENCE PLATFORM | Centennial ORTHOPEDICS & PODIATRY

CASE STUDY

Stronger Notes+ Faster Billing

HOW A MULTI-SPECIALTY ORTHOPEDICS GROUP RAISED DOCUMENTATION QUALITY WITH SCRIBE-X

5+
PROVIDERS SUPPORTED WITH PROCEDURE-SPECIFIC DOCUMENTATION

2
SPECIALTIES SUPPORTED: ORTHOPEDICS AND PODIATRY

8+ YRS
AS A SCRIBE-X PARTNER

98%
SHIFT COVERAGE BY TRAINED REMOTE MEDICAL SCRIBES

"The scribe system has been very beneficial for me as I can focus on my patient and the discussion I am having with them."

ROBERT RICHARDSON, NP, ORTHOPEDICS PROVIDER, CENTENNIAL MEDICAL GROUP

The Challenge

Centennial Medical Group's orthopedics department provides high-touch, procedure-heavy care, and the documentation that comes with it was pulling providers away from patients. **Notes ran late, billing lagged** behind inconsistent or incomplete documentation, and the administrative load was wearing on providers who had chosen the specialty to operate and treat, and found themselves typing instead.

The Solution

CMG brought in Scribe-X Live. Trained Remote Medical Scribes capture each encounter in real time, **complete procedure-specific templates**, and make sure the right documentation is used for every patient. Ongoing training and quality support keep the work aligned to the department's documentation standards, so providers spend the visit with the patient, and charts close on time. Today, that support runs on the Scribe-X Clinical Intelligence Platform, a stronger foundation for service consistency, workflow visibility, and provider-specific adaptability behind the partnership customers already trust.

Measurable Progress for a Procedure-Heavy Specialty

BEFORE SCRIBE-X
Time-consuming documentation pulled providers from direct patient care, billing slipped behind incomplete notes, and administrative load drove provider fatigue.

WITH SCRIBE-X LIVE
Real-time capture during every supported visit, procedure-specific templates completed by trained Remote Medical Scribes, and documentation standards maintained through ongoing training and quality support.

THE RESULTS
Stronger, more consistent clinical records, faster chart close and accelerated billing, and more provider attention on patients, including time back for surgeries.

WHY IT STUCK
Specialty fit. Trained Remote Medical Scribes work inside CMG's procedure-specific templates and documentation standards: support built around how orthopedics actually documents, tailored to each provider.