

Scribe-X
CLINICAL INTELLIGENCE PLATFORM

High-Volume Eye Clinics + Every Exam Documented

CLINICAL INTELLIGENCE FOR OPHTHALMOLOGY PRACTICES:
BEFORE, DURING, AND AFTER EVERY VISIT

THE CHALLENGE

The Highest Producers Need the Best Support

Ophthalmology runs some of the highest visit volumes in outpatient medicine: exam-heavy encounters measured in minutes, structured findings for every eye, and a schedule that never slows down. **The highest-producing ophthalmologists need the strongest documentation support**: a trained scribe who is always in the seat, or AI documentation that keeps pace with their volume and templates. When that support slips, the documentation lands back on the provider the same day.

Where Most Tools Fall Short

In-clinic scribe programs remain standard in ophthalmology, and ambient AI tools address part of the exam note. Structured findings, visit volume, and scribe staffing **remain with the clinic**.

THE GAP	MOST TOOLS TODAY	SOLUTIONS	THE SCRIBE-X STANDARD
Scope of Work	Capture a narrative note. Structured exam findings, orders, and codes remain with the ophthalmologist.	ASSIST LIVE	The note, orders, codes, and after-visit summary are completed and **ready for the ophthalmologist to sign**.
Accuracy	Leave structured findings for each eye for the ophthalmologist to verify before signature.	ASSIST LIVE	On Assist and Live, **a trained team member works the note** before it reaches the ophthalmologist: the Remote Healthcare Assistant on Assist, the Remote Medical Scribe on Live.
Before the Visit	Begin at the encounter. Prior exams, imaging, and open orders fall to technicians or the ophthalmologist.	LIVE ADD-ON: ASSIST AND SOLO	Pre-Visit Intelligence prepares the chart and surfaces history, prior findings, and open orders **before the ophthalmologist enters the room**.
Provider Fit	Apply one template across retina, glaucoma, cornea, and comprehensive clinics.	SOLO ASSIST LIVE	Support is **set per provider** and matched to subspecialty, templates, and documentation preferences.
Coverage	Depend on in-clinic hiring. An empty scribe seat returns the documentation to the ophthalmologist the same day.	ASSIST LIVE	Scribe-X recruits, trains, and manages a **remote team** for your ophthalmologists, with coverage planned for every shift.

THE SOLUTION

One Platform, Set Per Ophthalmologist

The Scribe-X Clinical Intelligence Platform: **trained people behind the automation, across the whole patient journey.** Most AI scribes stop at the note. Scribe-X completes the work around every high-volume eye exam, and you choose the level of support for each ophthalmologist.

SAME DAY	99%+	+3.75	47 MIN
EVERY NOTE READY TO SIGN ON ASSIST AND LIVE, WITH SOLO DRAFTS FINISHED BY YOUR TEAM	OF SHIFTS COVERED BY QUALIFIED REMOTE MEDICAL SCRIBES AT THE VANCOUVER CLINIC	MORE PATIENTS PER PROVIDER, PER DAY, ON AVERAGE AT GOOD SHEPHERD HEALTH CARE SYSTEM	DOCUMENTATION TIME SAVED PER PROVIDER, PER DAY AVERAGE ACROSS ALL PROVIDERS

Solo

ADAPTIVE AUTOMATION

Automation drafts the exam note from the visit. Your technicians and staff review and finalize it, including structured findings for each eye.

Assist

AUTOMATION + HUMAN SUPPORT

Assist completes the work. Automation drafts the exam note. A trained Remote Healthcare Assistant finishes it: the note in your chart, the orders, the codes, the after-visit summary. It arrives ready to sign. A second set of eyes on every note.

MOST POPULAR

Live

HIGH-TOUCH, HUMAN

A trained Remote Medical Scribe documents each eye exam in real time, structured findings included. The work is done before the patient leaves. Built for high-volume ophthalmology clinics.

BEFORE THE VISIT

Pre-Visit Intelligence

Prior exams, imaging, and open orders are surfaced before the ophthalmologist enters the room. Built into Live, an optional add-on for Assist and Solo.

DURING THE VISIT

Encounter Intelligence

The exam is captured in your EHR while the ophthalmologist stays with the patient. Included in every solution.

AFTER THE VISIT

Ready to Sign

The note, the codes, the orders, and the after-visit summary arrive ready for the ophthalmologist to sign, finished by a trained team member on Assist and Live.



Support is set per provider, in ascending levels of human involvement: Solo where your team keeps the finish in-house, Assist where a completed note after the visit fits the clinic, and Live for most ophthalmologists, documenting every exam in real time. One account, one vendor, and any provider moves when their needs change.

See Scribe-X with Your Own Ophthalmologists.

1-Week Scribe-X Free Trial

Up to 4 providers for 5 clinic days, at no charge. Go-live targeted within 14 days.

SCAN FOR A TRIAL

Scribe-X

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